

St Georges Celebration Rampton Hospital 23rd April 2017

Rosewood Volunteers are trained by the Involvement Team to gather feedback. Activities at Rampton help to support recovery and to create a positive environment for patients.

Some of our feedback is posted on [Care Opinion](#) for a direct reply and other feedback is gathered verbally from patients or by using paper survey forms at Rampton. Patients have no internet access but the comments are shared in their patient meetings. Patients work with staff to suggest improvements and when changes are made they are shared widely across our Trust

Here's what patients said about an event and how it made them feel.

Jade Ward

'I like it being in a group, part of a team. Singling, clapping and mixing with Rosewood Volunteers who are great at Rampton. I hope to see Alan soon (with his jokes that make me giggle).'

'I think today has gone really well. I've joined in and have been more confident and even sang a duet. It has been a positive experience.'

'I love DRC (diamond resource centre). I love the T.I.W.'s (Therapeutic Involvement Workers) It makes me feel happy.'

Topaz Ward

'They were very entertaining and I really enjoyed it.'

Evan Wards

'The food was nice and I enjoyed coming down to Chiltern Ward.'

'Thanks to Kath, the St Georges' themed night went off without a hitch'.

'She is always welcoming'

'Kath as always put on a delightful change to the menu and it was great doing something for a themed day' i.e. St George's Day'.

'Good day, staff worked hard'

'Very good. Staff worked hard to organise'.

Erskine Ward

'It has been good.'

'Fish and Chips good Ya! Thanks to Kath'.

'There are more Chiltern sessions open than before'.

'Great fish and chips. Like to have it on a monthly basis'.

Ruby Ward

'Thank you Mr Phipps for a good night'. (Rampton General Manager – Personality Disorder)